



PRESIDENT'S CABINET
January 22, 2018, 9:00 a.m.
Administration Building
3rd Floor Conference Room

Present: Dr. Dana Hoyt, Dr. Dick Eglsaer, Dr. Carlos Hernandez, Dr. Heather Thielemann,
Mr. Frank Holmes, Mr. Frank Parker, Mr. Bobby Williams, Mr. Mark Adams,
Ms. Kathy Gilcrease

MINUTES

1. Approval of Minutes from the January 9, 2018 Cabinet Meeting

Minutes from the January 9, 2018 Cabinet meeting were recommended for approval.

2. HR Consultants - Evergreen Consulting – Hernandez

Evergreen Solutions presented to Cabinet “Human Resources Management Consulting Services Summary of Project Approach and Methodology”. They are in the process of conducting an analysis of SHSU HR department. The group will make an assessment of SHSU HR, describe the findings and recommendations and finalize a report. When the report is complete, the group will return to Cabinet and present the findings. The report should be complete March 2018.

3. Executive Summary – Hernandez

Dr. Hernandez disbursed a handout for his executive summary.

Highlights mentioned:

- Ice Day Stats: HPD – 36 Crashes, 5 Major, 1 Fatality. UPD – 79 calls for service.
- Spring semester – Zone 2 lot closed due to improvements to the East Plant.
- There will be a “Live” active shooter practice during the spring semester.
- Leadership training will be available for department chairs and staff administrators beginning January 31, 2018.
- The Kat Tracts van service changes for spring 2018: add HEB stop and delete Thursday schedule due to low turnout.
- Art Complex Design is complete and will appear as a motion at the February 2018 TSUS Board meeting.
- The College of Osteopathic Medicine Programming is substantially complete.
- The FY 2019 Budget hearings are being scheduled.
- The food service venues such as “Chick fil A” will be closed until Fall 2018. They will be replaced with food trucks if possible.

- The Chrome River (travel) training will be conducted in the next few months with the “go live” date of May 2018.

4. Executive Summary – Adams

Mr. Adams disbursed a handout for his executive summary.

Highlights mentioned:

- The target for the survey satisfaction is 95%. The main request for improvement is speed.
- More IT clients are switching to self-service.
- The “10-Minute Promise” calls increased from 282 to 324 mainly due to conversion to Windows 10.
- The main mode of access to SHSU web site is desktops.
- The fall 2017 Commencement Live Stream received 1,900 visitors.
- The security breach involved the disclosure of 1.4 billion passwords only slightly effective the SHSU community.
- IT is blocking approximately 6 million spam emails per month.
- IT is still exploring the Two-Factor Authentication.
- IT assisted SHSU Payroll with the TSUS payroll conversion.
- IT helped Raven Nest golf course set up an on-line reservations system.
- IT set up a “10 Minute Promise” Retail Support for food services such as Aramark
- IT assisted the Office of Disability Services select a software for proctoring services for students.